

CSPi Technology Solutions Vital Managed IT Services

CSPi Technology Solutions Manages Your IT Services so You Can Manage Your Business.

Your IT infrastructure is the backbone of your business. But managing and maintaining multiple mission-critical systems and solutions — from networks and security, to infrastructure and systems — can strain your resources and get in the way of executing your core business and IT strategy. Uptime is your most critical asset, and CSPi Technology Solutions' Vital Managed IT Services gives you more of it. Our proactive 24/7 monitoring and fast responses mean incidents are detected, recorded and resolved — before your customers internal or external — even know there is a problem.

If you're looking for an easy, cost-effective solution as your IT requirements grow, we can help. Our comprehensive Vital Managed IT Services Portfolio encompasses a three tier package option that is scalable to meet your evolving needs.

Our customers tell us they experience:

- ▶ A significant reduction in down time
- ▶ Rapid resolution of incidents in real time around the clock
- ▶ More satisfied customers and end users
- ▶ Leaner and more productive IT support staff

A Comprehensive One-Vendor Solution at a Lower Monthly Cost.

Outsourcing Managed IT Services to CSPi Technology Solutions provides significant savings over implementing and maintaining an internal IT infrastructure, and frees up your technology team to focus on strategic business initiatives.

Our Vital Managed IT Services portfolio of solutions includes the following three tiers:

Vital View

Continuous oversight of your critical systems

- 24/7 Remote Infrastructure Monitoring
- Incident Management
- Reporting

Vital Plus

Improved performance and productivity

- Remote Incident Response & Resolutions
- Windows Patch Management
- Antivirus & Malware Support
- Includes Vital View

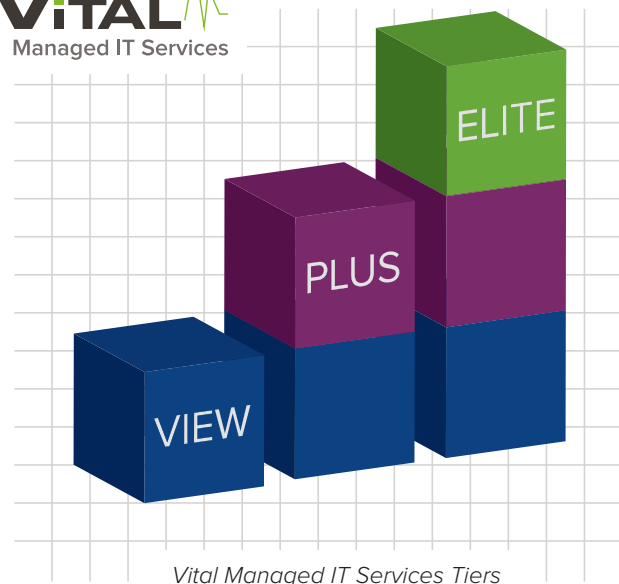
Vital Elite

Complete Customizable Solutions & Outsourcing

- Advanced Infrastructure & Monitoring
- Managed Unified Communications
- Managed Backup
- Security Threat & Log Management
- Includes Vital View & Plus

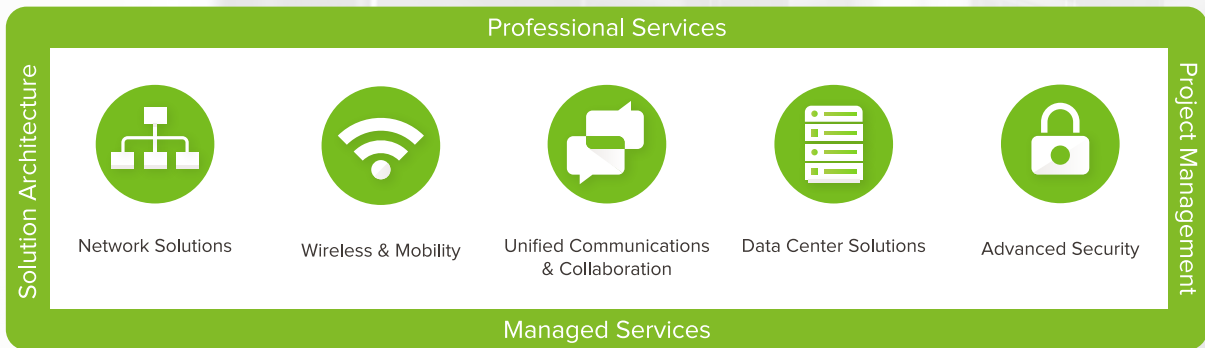
**Additional Services Available*

VITAL
Managed IT Services



Our Promise.

- ☑ One monthly fee for total Managed IT Services support.
- ☑ A strategic ongoing partnership built on industry standards and total alignment to your core business goals.
- ☑ A support plan tailored to meet the needs of your business with a structured response and maintenance agreement.



CSPi Technology Solutions focuses on five core areas of technology. Along with Professional Services and Managed Services, we also work with our clients on solution architecture and project management.

About CSPi Technology Solutions.

CSPi Technology Solutions (NASDAQ: CSPI) is a global provider of innovative technology solutions including network solutions; wireless and mobility; unified communications and collaboration; data center solutions; advanced security; and managed services. CSPi Technology Solutions works with the world's leading IT software and infrastructure companies to create solutions for the unique IT requirements of its customers.



CSPi Technology Solutions Locations:

North America Headquarters

1182 East Newport Center Drive
Deerfield Beach, FL 33442
Toll-free: (800) 940.1111
Telephone: (954) 571.4600
www.cspi.com

West Coast Regional

3871 East Colorado Boulevard
Suite 101
Pasadena, CA 91107
Telephone: (626) 821.5555

Boston Regional

175 Cabot Street - Suite 210
Lowell, MA 01854
Toll-Free: (800) 325.3110
Telephone: (978) 663.7598

Europe

Germany

Oskar Jäger Strasse 50
D-50825 Köln, Germany
Telephone: +49 (0) 221.954466.0

United Kingdom

12A Oaklands Business Centre
Oaklands Park
Wokingham, Berkshire RG41 2FD,
United Kingdom
Telephone: +44 (0) 118.989.3843